

## EINLADUNG ZUR NÄCHSTEN VERANSTALTUNG DES POTSDAM RESEARCH SEMINAR IN ECONOMICS

Wir laden Sie herzlich zur nächsten Veranstaltung des Potsdam Research Seminar in Economics am **30.05.2017** ein.

Das Seminar findet von **14.00 bis 16.00 Uhr (c.t.)** in Raum **3.01.231** statt.

*Referentin:*

**Amelie Schiprowski**

IZA Bonn und Universität Potsdam

*Thema des Vortrages:*

**The Role of Caseworkers in Unemployment Insurance: Evidence from Unexpected Absences**

*Abstract:*

Caseworkers are the primary human resource used to match unemployed workers to jobs. This paper analyzes how the quantity and quality of interactions with caseworkers affect the exit from unemployment. For identification, I exploit exogenous variation in unexpected absences among Swiss UI caseworkers. Using large-scale administrative data, I find that job seekers who lose an early meeting with their caseworker stay on average 10 days longer in unemployment. The effect strongly increases with productivity at work and with tenure, revealing low replaceability of caseworker human capital. Finally, absences induce negative spillover effects on the performance of present colleagues, who have to cover additional workload.

Wir freuen uns auf Ihre Teilnahme.